

### **BOTTLE RETURNS AT ALBERTA FRESH SPRINGS WATER CO.**

Alberta Fresh Springs Water Co. policy is that we will only refund the \$10.00 bottle deposit under the following conditions:

- **You must be an existing customer** in our records.
- The bottles **must have our labels** only.
- The bottles must be in **very good condition** as when given to you.
- Your bottles **must have been delivered, exchanged or refilled by Alberta Fresh Springs Water Co. Within a calendar year.**
- Refunds will be made to **credit or debit cards only.**
- Your bottles cannot have had **any fluid or substance other than our water** put into them.
- Customers who wish to return the bottles for refund of \$10.00 per bottle must return them to our in-store location (applies to both in-store and delivery customers).

\*Delivery customers may request bottle pick-up for no additional charge and will not receive a refund on bottles.

### **PRODUCT RETURNS AT ALBERTA FRESH SPRINGS WATER CO.**

- Product must be unopened.
- You must have a copy of the original receipt.
- Product must be in the condition you received it.
- All warranty matters will follow manufactures warranty policies.
- All product returns must be done within 30 days in order to receive a refund. After 30 days, Alberta Fresh Springs Water Co. will no longer be able to issue a refund.

Thank you for understanding that there **are no exceptions** to this policy.

